

Frank & Debbie [REDACTED]
[REDACTED]
Arlington Heights, IL [REDACTED]
[REDACTED]

September 12, 2005

Coulee Region RV Center, Inc.
W3262 County Road B
West Salem, WI 54669
Attn: William Schams, President

Dear William Schams,

Regarding your letter dated 6/7/05, we are from the Chicagoland area and had been casually looking for a new trailer for a couple years. For the last several years we have been spending the majority of our camping days at Leon Valley Campground near Sparta, WI. We are avid bike riders and this is how we first became aware of Coulee RV, whilst touring the La Crosse River Trail. The products we have purchased from Coulee RV over the years have been very good but we were more impressed with the service. All other things being equal, this is what will keep customers returning to Coulee RV.

Service was the final reason as to why we bought our new trailer through Coulee RV as opposed to from one of the multiple dealers located near our home. It is hard for one to not notice the arsenal of plaques and awards in the showroom lobby for being a premier authorized dealer and service station. You deserve it!

The service performed on our camper was excellent. Bill was very professional and informative. There are a few more items we need to bring it in for so we will see you soon.

Best Regards,

Deborah L. [REDACTED]

Cc: Fleetwood Enterprises, Inc.
3125 Myers Street, PO Box 7638
Riverside, CA 92513-7638
Dealer : 508712
Pioneer 18T6, 1EB1T182056008609