

**Bill Schams / Coulee Region RV Center**

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**From:** [REDACTED]  
**To:** <bschams@rvcenters.com>  
**Sent:** Saturday, December 20, 2003 10:02 AM  
**Subject:** repair facility

Thanks for asking about my experience with your repair people. I must say that I have never worked with any repair group that was more helpful and understanding of my problems than your people. They are very professional, extremely knowledgeable and are really nice people. I get the kind of service that you dream about but never really expect to get. Unless I need to have repairs on the road I would not even consider taking my Discovery RV anywhere else. Merry Christmas to you and to your entire Service Crew.

Ken Lindner